



In compliance with the SEBI circular, Sincere Syndication and Corporate Services LLP has established a dedicated grievance redressal mechanism to address accessibility-related complaints from persons with disabilities (PwDs).

1. Dedicated Channels

- o Email: connect@sinceresyndication.com
- o Helpline: +91-9080693735 (operational Mon–Fri, 9:30 AM – 6:00 PM)
- o Web Form: Available on www.sinceresyndication.com/accessibility

2. Process

- o All accessibility-related grievances will be acknowledged within 2 working days.
- o Resolution/response will be provided within 15 working days.
- o Complex issues requiring longer timelines will be communicated clearly to the complainant.

3. Escalation Matrix

- o Level 1: Nodal Officer (Mr. Selvamani C, Email: investorcare@sinceresyndication.com, Contact: +91- 9080693735)
- o Level 2: Compliance Head, (Mr. Sudharshan S, Email: compliance@sinceresyndication.com, and Number: 9962603598)